

AGErite Pharmacy & Wellness Center

TERMS & CONDITIONS

Effective Date: May 26, 2026

Welcome to AGErite Pharmacy & Wellness Center (“AGErite,” “we,” “our,” or “us”). By accessing or using our websites, patient portals, services, wellness programs, telehealth coordination services, pharmacy services, or related applications, you agree to comply with and be bound by the following Terms & Conditions.

 *If you do not agree with these Terms, please do not use our services or website.*

1. COMPANY INFORMATION

AGErite Pharmacy & Wellness Center is a licensed pharmacy and wellness organization headquartered in Texas.

Website:

<https://ageritepharmacy.com>

Contact Information:

- Phone: (281) 654-8417
- Email: info@ageritepharmacy.com
- Address: 12827 Telge Road Ste 160, Cypress, TX 77429

2. ELIGIBILITY

You must be at least 18 years of age to use our services, unless services are provided on your behalf by a parent or legal guardian. By using this website or our services, you represent and warrant that:

- You are legally authorized to receive healthcare services;
- All information you provide is accurate and complete;
- You will not misuse our website or services in any manner.

3. MEDICAL DISCLAIMER

The content on this website is provided for informational and educational purposes only. It is not intended to replace professional medical advice, diagnosis, or treatment.

No provider-patient relationship is established solely by browsing this website, submitting a form, or communicating with AGERite unless formally established through a proper clinical evaluation.

Always seek guidance from a qualified healthcare provider regarding any medical condition or treatment decision.

 *If you are experiencing a medical emergency, call 911 immediately.*

4. TELEHEALTH & PRESCRIBING SERVICES

AGERite may coordinate with independent licensed healthcare providers and telemedicine partners to facilitate patient care. Healthcare providers exercise independent clinical judgment regarding:

- Medical necessity;
- Eligibility for treatment;
- Prescribing decisions;
- Appropriate follow-up care.

Prescription approval is not guaranteed. Certain medications or treatments may not be available in all jurisdictions. AGERite dispenses medications only into states where we are appropriately licensed or legally authorized to operate.

Jurisdictions Currently Served

AGERite Pharmacy & Wellness Center currently provides pharmacy services in the following jurisdictions where the pharmacy is licensed and authorized to dispense:

Texas

New York
Colorado
Wisconsin
Missouri
New Jersey
Georgia
Idaho

Pharmacy services, including prescription fulfillment and shipment, are limited to these states and are conducted in accordance with each state's applicable laws and regulations.

Telemedicine services are provided only in jurisdictions where the prescribing provider is appropriately licensed which is Texas. Patients must be physically located in a state where the provider holds an active license at the time of the encounter.

5. COMPOUNDED MEDICATION DISCLOSURE

Certain medications dispensed by AGERite may be compounded medications prepared pursuant to a valid, patient-specific prescription. Patients should be aware that compounded medications:

- Are not FDA-approved;
- Are prepared by licensed pharmacies in compliance with applicable federal and state law;
- May differ in formulation, appearance, or concentration from commercially available products.

Patients are encouraged to discuss the risks, benefits, and alternatives of compounded medications with their licensed healthcare provider prior to use.

6. PAYMENT TERMS

AGERite accepts the following forms of payment:

- Credit and debit cards;
- HSA/FSA cards;
- CareCredit;
- ACH (bank transfer);
- Other approved payment methods.

Payment may be required before medications are prepared, dispensed, shipped, or services are rendered. By using our services, you authorize AGErite to charge your approved payment method for authorized services and products. Failure to complete payment may result in delays or cancellation of services.

7. SHIPPING & DELIVERY

Prescription medications are shipped only to states where AGErite holds an active license or is otherwise legally authorized to dispense. Patients are responsible for providing accurate and complete shipping information.

AGErite is not responsible for:

- Delays caused by shipping carriers;
- Disruptions due to weather or other force majeure events;
- Failed deliveries resulting from incorrect addresses provided by patients;
- Packages that cannot be delivered due to an unavailable recipient.

Certain medications may require temperature-controlled packaging to maintain integrity and efficacy.

8. REFUND POLICY

Due to state and federal pharmacy regulations, prescription medications generally cannot be returned or refunded once they have been dispensed. Refunds for wellness services, memberships, or non-prescription products are evaluated on a case-by-case basis. Please contact our team directly to discuss your specific situation.

9. SMS / TEXT MESSAGING CONSENT

By providing your phone number to AGErite, you consent to receive text messages related to:

- Appointment reminders;
- Prescription status updates;
- Order notifications;

- Wellness program communications;
- Customer support correspondence.

Message and data rates may apply. You may opt out at any time by replying STOP to any message or by contacting us directly. AGERite does not sell SMS consent data to third parties.

10. PRIVACY & HIPAA COMPLIANCE

AGERite is committed to protecting the privacy and security of your protected health information (“PHI”) in accordance with:

- The Health Insurance Portability and Accountability Act (HIPAA);
- The Health Information Technology for Economic and Clinical Health Act (HITECH);
- Applicable federal and state privacy laws, including Texas privacy regulations;
- Applicable telehealth regulations.

Our Privacy Policy and Notice of Privacy Practices describe how we collect, use, and protect personal information and PHI; how patients may access or request amendments to their records; and how patients may file privacy complaints.

Privacy Policy: [INSERT WEBSITE LINK]

11. SECURITY MEASURES

AGERite maintains administrative, technical, and physical safeguards to protect patient data, including:

- Secure, access-controlled patient portals;
- Encrypted communications where applicable;
- HIPAA-compliant vendor platforms and software;
- Regular employee privacy and security training;
- Role-based access restrictions.

Despite these measures, no method of internet transmission is completely secure. We are committed to continuously improving our security practices.

12. JURISDICTIONAL COMPLIANCE

AGErite complies with all applicable laws and regulations governing pharmacy operations, telehealth coordination, patient privacy, and healthcare services in jurisdictions where our services are offered. Please note that services may not be available in all states or jurisdictions.

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13. INTELLECTUAL PROPERTY

All website content, logos, graphics, branding, text, videos, and materials are the exclusive property of AGErite Pharmacy & Wellness Center unless otherwise expressly stated. Unauthorized use, reproduction, or distribution of any materials is strictly prohibited.

14. PROHIBITED USES

Users of our website and services may not:

- Misuse or abuse the website or any associated platform;
- Attempt to gain unauthorized access to our systems, networks, or patient data;
- Provide false, misleading, or incomplete information;
- Interfere with or disrupt platform operations;
- Use our services for any unlawful purpose.

15. THIRD-PARTY SERVICES

AGErite may engage third-party vendors and platforms to support services, including:

- Payment processing;
- Telehealth coordination;
- Shipping and logistics;
- Patient communication;
- Analytics and reporting;
- Electronic health records (EHR).

These vendors may maintain their own terms of use and privacy policies. AGErite selects partners who meet our privacy and security standards.

16. LIMITATION OF LIABILITY

To the maximum extent permitted by applicable law, AGErite Pharmacy & Wellness Center shall not be liable for any indirect, incidental, consequential, or punitive damages arising from your use of our website or services. Your use of our services is at your own risk.

17. MODIFICATIONS TO THESE TERMS

AGErite reserves the right to update or modify these Terms & Conditions at any time without prior notice. Updated versions will be posted on our website along with a revised effective date. Your continued use of our services following any changes constitutes your acceptance of the updated Terms.

18. CONTACT INFORMATION

For questions, concerns, or inquiries regarding these Terms & Conditions, please contact us:

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